

“PICK THE RITE HOLIDAY” – TERMS AND CONDITIONS

VEHICLE CHECK IN TIMES: Vehicle pick-up time is 3pm and drop-off time is 10am unless prior arrangements are made with management.

LATE CHECK-IN: Vehicles returned late will be charged a late fee of \$150.00 plus the day rate applicable for that rental day. A client returning one day or more late will be liable for a penalty rate of \$150.00 per day plus loss of revenue and accommodation for any client waiting for the vehicle to be returned, if required.

RENTAL TIME EXTENSIONS: Rental time extensions are at the discretion of the manager and are entirely decided on future demand and availability of the vehicle. Any request for an extension must be communicated with management as soon as practicable and possible and will be approved accordingly.

EARLY DROP-OFF: There will be no refund for vehicles returned earlier than the agreed term on the contract.

RETURNING VEHICLE TO PICK-UP LOCATION: Unless other arrangements are made prior to departure, the customer must return the vehicle to 127 Alamein Avenue, Loxton North. There will be an extra charge of \$750.00 if the vehicle is returned to a different location. This is not negotiable.

RENTAL CHARGES: When calculating the number of days a vehicle is rented, the day of pick-up is counted as day one of the rental and the day of the vehicle's return is not counted in the rental. When a rental moves from one season to the next, the calculation is based on both rates. Daily rental charges are excluded when a special package is offered.

NO SMOKING POLICY: “No Smoking” inside the vehicle.

ANIMALS AND PETS: “Pick the Rite Holiday” does not allow carriage of pets or any animals in the vehicle whilst on rental. Carriage of pets or animals will render the contract void, and the rental bond will be retained and used for cleaning and fumigating the vehicle, however, exceptions are made for Guide Dogs.

LICENCE MINIMUM/MAXIMUM AGE: A current Australian Driver's Licence must be shown as evidence of all persons intending to drive the vehicle. The minimum age for drivers is 25 years and the maximum age is 75 years. Medical certificates for drivers over the age of 75 years are required.

UNAUTHORISED AND PROHIBITED USE: The following persons must not drive the vehicle

- Any person not identified on the rental agreement.
- Any person whose blood alcohol concentration exceeds the lawful percentage.
- Any person whose driver's licence has been cancelled or suspended.
- Any person who is under the influence of legal or illicit drugs.
- Any person who holds a learner's permit or a probationary licence.

CLEANING FEE: A fee of between \$80.00 and \$120.00 will be charged at the manager's discretion if the vehicle is not returned in reasonable condition.

DESTINATION/ROAD RESTRICTIONS: The vehicle may be driven in all states; however restrictions do apply and the vehicle is restricted to sealed/bitumen roads or well maintained access roads to recognised campgrounds if less than 5 kilometres long. This vehicle is not a four wheel drive and must not be used for remote area travel by four wheel drive. All insurance and refundable money is waived if the above restrictions are breached. Any damage and/or recovery costs are the customer's responsibility. Pick the Rite Holiday reserves the right to restrict vehicle movements in certain areas due to adverse road or weather conditions.

REPAIRS: All repairs/tyre replacements must be authorised by “Pick the Rite Holiday” prior to any repair work proceeding. “Pick the Rite Holiday” will reimburse the customer for expenses incurred in rectifying any authorised problems on presentation of the relevant receipts. NB: Defective parts or damaged tyres must be returned to our office for inspection. We will not accept responsibility for hotel or motel charges, meals or out of pocket expenses – in the case of a breakdown, caused by the hirer.

SERVICE: The vehicle is covered by a 24hour national emergency roadside breakdown service.

INSURANCE OPTION ONE

Excess \$4500.00

Cost \$20.00 per day Maximum payable \$500.00

Security Deposit \$500.00

Security Deposit is fully refundable on return of vehicle, provided the fuel tank is full, there are no damage to the motor home (including external awning) and vehicle, motor home and vehicle is clean.

Liability: Excess as above with any collision with another vehicle – note, if no details are obtained of other vehicle, this is classed as a single vehicle accident.

Insurance Option One does cover the following:

Tyres and or repairs

Towing or retrieval costs

Note: Single vehicle accidents incur an additional \$1000.00

INSURANCE OPTION TWO

Excess \$2500.00

Cost \$30.00 per day Maximum payable \$1000.00

Security deposit \$250.00

Security Deposit is fully refundable on return of vehicle, provided the fuel tank is full, there are no damages to the motor home (including external awning) and vehicle, motor home and vehicle is clean.

Liability: Excess as above with any collision with another vehicle – note, if no details are obtained of other vehicle, this is classed as a single vehicle accident.

Insurance Option Two does cover the following:

Tyres and or repairs

Towing or retrieval costs

Note: single vehicle accidents incur an additional \$1000.00

TRAFFIC INFRINGEMENTS: “Pick the Rite Holiday” reserves the right to charge the customer for any speeding or parking fines and/or accidents not reported when returning of the vehicle. (\$30 administration fee will apply per fine).

CREDIT CARD TRANSACTIONS: We accept Australian Mastercard, Bankcard and Visa.

FINANCIAL OBLIGATIONS: By entering into the Rental Agreement, the customer authorises and agrees that “Pick the Rite Holiday” will charge the customer’s credit card or other credit card provided by the customer with a security bond and/or deposit (a credit card imprint authorised but not processed, and held for the duration of the rental), and that the customer will pay on demand any balance of the following charges:

- All rental charges specified on the Rental Agreement.
- All charges incurred by “Pick the Rite Holiday” in respect of traffic infringements during the period of the rental.
- The renter is totally responsible for all loss of, or damage to the motor vehicle (including loss of use) cost of the vehicle, legal expenses, towing and recovery charges where:
 - The vehicle is totally or partially immersed in water regardless of the cause.
 - The interior of the vehicle is damaged (regardless of the cause).
 - The vehicle is damaged by driving it under or into an object lower than the height of the vehicle. Please be careful when parking under trees or when entering a building that the height available is higher than the height of the vehicle.

MAXIMUM NUMBER OF PASSENGERS: The customer agrees that the hired vehicle may only be used to carry the maximum number of passengers as shown on the Rental Agreement or as dictated by licensing authorities. “Pick the Rite Holiday” will not accept any liability if these terms are breached.

PRICES: All prices are quoted in Australian Dollars.

PLEASE NOTE: “Pick the Rite Holiday” reserves the right to refuse any rental at its discretion.

DISCLAIMER: Rental rates, insurance rates and terms and conditions are subject to change without notice. All illustrations used for advertising are true to expectations. What you see in the picture is what you get!